# Feature Name: Grooming Appointment Signup

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | UC\_7.1.17 | | | |
| **Use Case Name:** | Sign pets up for Grooming Appointments | | | |
| **Created By:** | Austin Delaney | | **Last Updated By:** |  |
| **Date Created:** | 2018-09-14 | | **Last Revision Date:** |  |
| **Actors:** | | Groomer, Pet Manager, Pet Staff, Pet Receptionist, Customer | | |
| **Description:** | | User creates a record of a scheduled appointment with the groomer | | |
| **Trigger:** | | Customer has decided that they would like their pet groomed | | |
| **Preconditions:** | | 1. Pet must be listed in the system 2. User must be logged into the system with the appropriate permissions 3. From a list of presented options, the user has selected to “groomer appointment signup” | | |
| **Postconditions:** | | 1. An appointment record has been created with the pets information and appointment time | | |
| **Normal Flow:** | | 1. The system will prompt to select the pet which the user would like to select 2. The system will request the preferred time and date of the appointment 3. The system will then best determine which available groomer is best suited for the pet and meeting time 4. System will prompt a decision for selected groomer 5. System will prompt user to confirm allergies of pet if any 6. System will prompt user to confirm basic pet information, appointment time, and groomer name 7. Create record 8. Store record 9. Send user back to previous menu(s) | | |
| **Alternative Flows:** | | 4a. Chosen groomer is deemed unsuitable by user   1. Show a list of all groomers, prompting which the user would prefer 2. New form similar to step 2, allowing user to choose preferred day of appt then displaying times available to that groomer 3. Resume on step 5 of normal   4b. User chooses to return to date select   1. Resume normal flow on step 2   4c. User opts to cancel the appointment creation   1. Exit the flow   5a. Allergy about pet is incorrect   1. Send to an update medical record event | | |
| **Exceptions:** | |  | | |
| **Includes:** | | 7.2.29 | | |
| **Frequency of Use:** | | At most probably 10 times/day | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | | * Assumed that in step 2, the system will output some sort of notification when the chosen date/time is not available or there are no groomers open at that time. | | |
| **Notes and Issues:** | |  | | |